Forward Thinking Designs

Creator - Programming

Forward Thinking Designs is seeking Q-SYS control programmers to join our awesome team. At Forward Thinking Designs, the core of our business is our team-- and we know that sometimes awesome people don't fit the typical mold. If you love AV, collaboration, and know the importance of fantastic customer service, you could be a good fit to join our team.

Duties and Responsibilities

The Creator performs a wide range of duties including some or all of, but not limited to the following:

- Customer Management: Maintain excellent communication with clients, understanding their needs, and providing top-notch support throughout the project lifecycle.
- Programming Expertise: Utilize your proficiency in multiple platforms, including but not limited to Q-SYS, AMX, Crestron, Medialon, Alcorn McBride, and Kramer, to create customized AV control solutions.
- GUI Design: Develop intuitive and visually appealing graphical user interfaces (GUIs) that enhance the end-user experience using CSS and HTML.
- Remote Commissioning: Take charge of remote commissioning tasks, ensuring that all systems are fully functional and meeting the client's expectations.
- Independent Project Management: Manage projects independently, from initiation to completion, while adhering to deadlines and quality standards.
- Effective Communication: Possess excellent written and verbal communication skills to facilitate client interactions and collaborate effectively with team members.
- Self-Motivation: Thrive in a remote work environment, demonstrating self-motivation, organization, and a strong work ethic.
- Multi-Tasking: Excel in multitasking and exhibit professional responsibility to handle multiple projects simultaneously.
- Additional Responsibilities: Willingly undertake any other responsibilities as assigned by the organization to contribute to the overall success of the team and projects.

Required

- Experienced in crafting solutions using the following tools: Lua, Node.JS, JavaScript
- 3-5 years of experience in AV Control system programming
- Able to concisely, consistently, and appropriately communicate with the project team
- Ability to troubleshoot basic and complex AV and network systems
- Knowledgeable about major DSP platforms, such as Q-SYS, BSS, Media Matrix, Biamp, and Symmetrix
- Knowledgeable about major media servers, such as BrightSign, Picturall, Disguise, and 7th Sense
- Q-SYS Level 2 and Control 201
- Proficient in Microsoft Office 365

Preferred

- Associate Degree
- Self-starter and requires little direct oversight to perform tasks
- AVIXA CTS-I or CTS-D
- Field installation and/or system design experience
- Knowledge or familiarity with broadcast or hybrid conference/live event systems
- Ability to commission and troubleshoot using only a virtual connection to the system with onsite support

Benefits

- 10 days of PTO
- 14 paid holidays
- Health, Dental, and Vision, plus access to short- and long-term disability and life insurance
- 401(k) with Matching
- Onsite pay bonus
- Working weekends PTO bonus

Limitations and Disclaimer

It should be understood that there will be times that work will fall outside of the normal work days and hours. In the entertainment field, it is common for projects to open or operate on weekends or holidays. Theme parks and other entertainment venues may wish to minimize down time, venues may not be available, or deadlines may require working odd or night hours. While efforts are taken to minimize these occurrences, they are unavoidable and do occur, especially when on a job site. The above job description is meant to describe the general nature and level of work being performed.

How To Apply

Send your resume and cover letter to careers@forwardthinkingdesigns.com